



Task Title: Your Banking Options – Ways to Bank

OALCF Cover Sheet – Learner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

Task Description: The learner will read an overview of banking options at Libro Credit Union to learn about services available.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2
- Understand and Use Numbers/Manage money/C2.1

Materials Required:

- Pen/pencil and paper and/or digital device

Task Title: YourBankingOptions_I_A1.2_C2.1

Learner Information

Credit unions and banks offer different types of services to customers.

Read “Ways to Bank”.

Ways to Bank

It's your money and at Libro you can access it and manage it anywhere, at any time.

- **In branch**, where banking in-person for the right reasons is always rewarding. With 31 locations across southwestern Ontario, you have access to our branches where you need it. For branch locations and hours, visit libro.ca/branches.
- **Automated Teller Machines (ATM)** give you access to over 4,000 surcharge-free machines across Canada! Use a ding-free machine (check out the app to find one) without worrying about a service charge! Visit ding-free.ca to learn more.
- **Online banking** gives you the flexibility to access your accounts, do your day-to-day banking and bill payments anywhere, making record keeping very easy. Visit libro.ca/onlinebanking to learn more about online banking.
- **Mobile banking** is accessible from any smartphone and is the next logical step in convenience. Deposit cheques with your mobile phone with Deposit Anywhere™: simply snap a photo of the cheque, select an account, enter your amount and voila! Simple, secure, convenient.
- **Telephone banking** is available through our Contact Centre at 1-800-361-8222 from Monday-Friday, 8am-8pm, and Saturdays from 8am-4pm.

Work Sheet

Task 1: How many Automated Teller Machines does someone have access to across Canada as a customer of Libro?

Answer:

Task 2: List three things you can do with online banking.

Answer:

Task 3: Explain how you can deposit a cheque using the mobile phone app Deposit Anywhere.

Answer:

Task 4: On a weekday, how many hours is the telephone banking contact centre available to customers?

Answer:
