

## Task Title: Finding Information on a Bill

### OALCF Cover Sheet – Learner Copy

**Learner Name:** \_\_\_\_\_

**Date Started:** \_\_\_\_\_

**Date Completed:** \_\_\_\_\_

**Successful Completion:** Yes ☐ No ☐

**Goal Path:**

Employment	<input type="checkbox"/>	Apprenticeship	<input type="checkbox"/>
Secondary School	<input type="checkbox"/>	Post Secondary	<input type="checkbox"/>
		Independence	<input checked="" type="checkbox"/>

**Task Description:** The learner will read and locate information on three household bills.

#### Main Competency/Task Group/Level Indicator

- Find and Use Information/Interpret documents/A2.2

#### Materials Required:


- Pen, pencil or highlighter

## Learner Information

When paying bills, you need to know information such as the name of the billing company, your account number, the date the bill was sent and when payment is due, the amount that is owed, and the tax to be paid.

Scan the bills from “Hydro One”, “Bruce Telecom” and “Epcor Natural Gas”.

## Hydro One Bill (2 pages)



**hydro one**

Mr. John Doe

Your account number is: **2000 5311 7167 430**

This statement is issued on: **September 26, 2025**

Page 1 of 2

### Your Electricity Statement

For the period of: **August 20, 2025 - September 19, 2025**


#### What do I owe?

**\$187.<sup>90</sup>**

See reverse for a summary of your charges

#### How much did I use?

You powered your home with



**1,070 kWh**

of electricity this period

#### When will my payment be withdrawn?

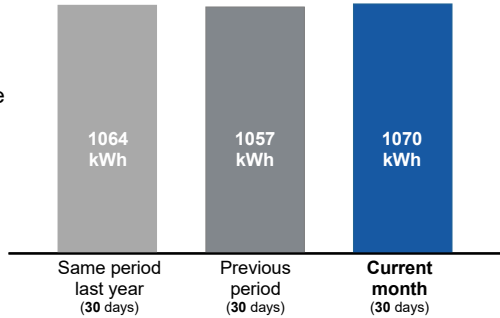
\$187.90 will be withdrawn on

**Oct 16, 2025**

#### What does my electricity usage look like?

Your average daily usage has **increased by 1%** compared to the same period last year.


Find out more by logging into **myAccount** at [www.HydroOne.com](http://www.HydroOne.com)




Period	Usage (kWh)
Same period last year (30 days)	1064
Previous period (30 days)	1057
Current month (30 days)	1070

#### What do I need to know?


Total Ontario support: \$52.81. To learn more about the province's electricity support programs, visit [Ontario.ca/yourelectricitybill](http://Ontario.ca/yourelectricitybill).




For billing, quick answers and much more, visit [www.HydroOne.com](http://www.HydroOne.com)




For emergencies or reporting outages **1-800-434-1235** (24 hrs)



For service inquiries and payment **1-888-664-9376**  
Mon to Fri 7:30 a.m. - 8 p.m.



Hydro One Networks Inc.  
PO Box 5700  
Markham, ON L3R 1C8



**hydro one**

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### What am I paying for?

<b>Balance carried forward from previous statement</b>	<b>\$0.00</b>
Amount from your previous period	\$186.05
Amount we received on Sep 16/25	-\$186.05
<b>Your electricity charges</b>	<b>\$187.90</b>
<b>Total amount to be withdrawn on Oct 16/25</b>	<b>\$187.90</b>

You are currently enrolled on Pre-Authorized Payment.

### 435 Main Street Anytown, Ontario A1A 2A2

Residential - Medium Density

<b>Electricity</b>	<b>\$107.43</b>
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This is the cost of generating the electricity you used this period. Usage is measured in kilowatt-hours (kWh) and depends on the wattage of devices you use and how long you use them. The Ontario Energy Board (OEB) sets the cost per kWh and the money collected goes directly to the electricity generators.

<b>Delivery</b>	<b>\$73.50</b>
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This is the cost of ensuring you have reliable power when you need it. **Hydro One collects this money** to build, maintain and operate the electricity infrastructure, which includes power lines, steel towers and wood poles covering 960,000 sq. km. A portion of this cost is fixed and a portion varies depending on the amount of electricity used.

<b>Regulatory Charges</b>	<b>\$7.16</b>
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The Independent Electricity System Operator (IESO) uses this money to manage electricity supply and demand in the province, which is necessary to ensure that there is enough electricity to meet Ontario's needs at all times.

<b>HST (87086-5821-RT0001)</b>	<b>\$24.45</b>
<b>Ontario Electricity Rebate</b>	<b>-\$24.64</b>
<b>Total of your electricity charges</b>	<b>\$187.90</b>

### What is my Tiered breakdown?

	Aug 20/25 to Sep 19/25	Usage (kWh)	Rate (\$)	Amount
Tier 1		600.0000	9.3	\$55.80
Tier 2		469.3464	11.0	\$51.63

### Tiered Price Plan

**Residential Summer** (May 1 to October 31)

**Residential Winter** (November 1 to April 30)

### Meter reading details

Meter Number	Current Reading	Previous Reading	Difference	Usage in kWh
100001	Sep 19/25 18015.5044	Aug 20/25 16946.158	1069.3464	(x1) = 1069.3464

### Shedding light on your electricity statement

**To the electricity generators for the electricity you use**

Electricity prices are set by the Ontario Energy Board (OEB). Hydro One collects electricity charges and passes them to the IESO. These charges are used to cover the cost of electricity generation.


**Regulatory costs**  
**Taxes**  
**Other delivery costs**  
**Hydro One's delivery costs**

### Energy Saving Tip

#### Phantom Power

Electronics use energy even when off. Plug them into power bars with timers or auto-shutoff to lower energy use.

## Bruce Telecom Bill



**Bill At A Glance 10/01/2025**  
Doe, John

BALANCE FROM LAST BILLING		62.09
Payment Received - Thank You	09-22	62.09CR
Previous Balance Due		.00

**SUMMARY BY SERVICE TYPE**

INTERNET	62.09
<b>CURRENT BILLING AMOUNT</b>	<b>62.09</b>
<b>Do Not Pay - Paid by Preauthorized Payment</b>	<b>62.09</b>

ACCOUNT NO: 1011043-04

Previous Bill	Payment/Adj	Current Billing	Total Due
\$62.09	\$62.09CR	\$62.09	\$62.09


**MESSAGE CENTER**

Total Taxes included in statement:

Harmonized Sales Tax \$7.14

General Information about the Invoice: Payments received after the bill date will not be reflected on this bill. After 10-20 a late payment charge of 3.0% per month (42.58% per annum) will be applied to unpaid balances. For billing inquiries, call 519-368-2000. HST# 72277 7612 RT0001


Do you have a complaint regarding a telecom or residential TV service that we haven't been able to resolve? The independent Commissioner for Complaints for Telecommunications-television Services (CCTS) may be able to assist you free of charge: [www.ccts-cprst.ca](http://www.ccts-cprst.ca) or 1-888-221-1687.



Internet | Mobile | Digital TV | Phone

Payment Due	Total Due
10/20/2025	\$62.09
Enter Amount Paid	
Credit Card Authorization	

EPCOR Bill



**EPCOR Natural Gas L.P.**  
39 Beech Street East  
Aylmer, ON N5H 3J6  
www.epcor.com  
email: gas@epcor.com  
1-888-765-2256

PLEASE RETURN THIS PORTION WITH PAYMENT


BILLING DATE	DUE DATE	ACCOUNT NUMBER
09/08/2025	09/30/2025	121205
AMOUNT DUE		AMOUNT PAID
\$38.84		AUTO PAYMENT DO NOT PAY

BILL TO

John Doe  
435 Main Street  
Anytown, Ontario  
A1A 2A2

SERVICE ADDRESS

PAYABLE AT MOST CHARTERED BANK AND FINANCIAL INSTITUTIONS

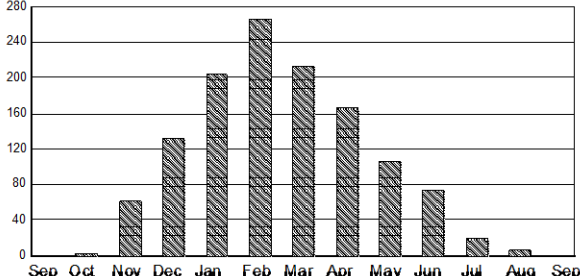


**EPCOR Natural Gas L.P.**  
39 Beech Street East  
Aylmer, ON N5H 3J6  
www.epcor.com  
email: gas@epcor.com  
1-888-765-2256

AUTO PAYMENT  
DO NOT PAY

SERVICE ADDRESS		ACCOUNT NUMBER		LOCATION NUMBER		BILLING DATE	
435 Main Street Anytown, ON		121205		435-04		09/08/2025	
SERVICE	SERVICE PERIOD & METER READINGS		METER USE	MCF's	FACTOR	CONVERSION FACTOR	USAGE m³
Meter Read	PREVIOUS	PRESENT	0.0	X	0.99649	X	28.17399 =
	168.10	168.10					
Type of Reading	FROM	TO	BILLS ARE DUE WHEN RENDERED				Number of Service Days
Actual Read	09/01/2025	09/02/2025	ALATE CHARGE OF 1.5% PER MONTH (18.56% PER ANNUM) WILL APPLY. *Volume corrections account for barometric pressure.				32
FEES AND CHARGES		TOTAL AMOUNT DUE BY 09/30/2025					
DESCRIPTION		AMOUNT		\$38.84			
Previous Balance		42.47		TOTAL AMOUNT DUE AFTER 09/30/2025			
Payments		-42.47		\$39.84			
Delivery To You		0.0 M3 @ 0.000000 PER M3 = 0.00					
Gas Commodity		M3 @ PER M3 =					
Monthly Charge		29.00					
Rate Recovery		5.37					
HST # 743968299 RT0001		4.47					
Total Due		\$38.84					

Natural Gas Usage



Month	Usage (m³)
Sep	0
Oct	0
Nov	60
Dec	130
Jan	200
Feb	250
Mar	210
Apr	160
May	100
Jun	60
Jul	10
Aug	0
Sep	0

HST # 743968299 RT0001

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Learner Copy

## Work Sheet

**Task 1: Circle, highlight or underline the name of the billing company on each of the three bills. Write a #1 beside it.**

Answer: No written response required here.

Task completed: Yes: ☐

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**Task 2: Circle, highlight or underline the account number on each of the three bills. Write a #2 beside it.**

Answer: No written response required here.

Task completed: Yes: ☐

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**Task 3: Circle, highlight or underline the billing date on each of the three bills. Write a #3 beside it.**

Answer: No written response required here.

Task completed: Yes: ☐

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**Task 4: Circle, highlight or underline the current amount due on each bill. Write a #4 beside it.**

Answer: No written response required here.

Task completed: Yes: ☐

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**Task 5: All goods and services require taxes. Circle, highlight or underline the taxes (GST, PST or HST) on each bill. Write a #5 beside it.**

Answer: No written response required here.

Task completed: Yes: ☐

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**Task 6: Circle, highlight or underline the payment date on each bill. For bills with pre-authorized payments, this may be listed as the date a payment will be withdrawn. Write a #6 beside it.**

Answer: No written response required here.

Task completed: Yes: ☐

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