



Task Title: Health Card Renewal

OALCF Cover Sheet – Practitioner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

Task Description: The learner will find information about the Ontario Health Care Card renewal process online.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2
- Use Digital Technology/D.2

Materials Required:

- Pen/pencil and paper
- Computer or digital device

Learner Information

In Ontario, health cards have an expiry date and must be renewed periodically. To renew a health card, you need to bring specific documents and proof of identification to a Service Ontario office.

Go to the following webpage:

<https://www.ontario.ca/page/documents-needed-get-health-card>

Work Sheet

Task 1: What three types of identification documents are required to get a health card?

Answer:

Task 2: If you are a Canadian citizen, list three examples of documents you could use to prove your Canadian citizenship.

Answer:

Task 3: Which documents do you have personally that you could use to show proof of residency when applying for a new health card?

Answer:

Task 4: Which two things must be included on documents showing proof of identity?

Answer:

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**Task 5: Search for and find a ServiceOntario location close to you.
What is the address?**

Answer:

Answers

Task 1: What three types of identification documents are required to get a health card?

Answer:

- an original document that proves Canadian citizenship or OHIP-eligible immigration status
- an original, printed or digital/electronic document that proves you live in Ontario
- an original document that confirms your identity

Task 2: If you are a Canadian citizen, list three examples of documents you could use to prove your Canadian citizenship.

Answer: Any three of the following

- Canadian passport
- Birth Certificate
- Canadian Certificate of Registration of Birth Abroad
- Certified Statement of Live Birth from Ontario, or another Canadian province or territory
- Certificate of Canadian Citizenship or Certificate of Naturalization
- Certificate of Indian Status
- Registered Indian Record
- Temporary Confirmation of Registration document

Task 3: Which documents do you have personally that you could use to show proof of residency when applying for a new health card?

Answers will vary but could include any of the following

- valid Ontario driver's licence
- temporary driver's licence
 - only if accompanied by photo licence card with the same address
- valid Ontario Photo Card
- utility bill (e.g. cable TV, hydro, gas, water)
- monthly bank account statements
 - does not include receipts, bank books, letters or automated teller receipts

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- employer record (e.g. pay stub, letter from employer on company letterhead)
- school, college or university report card or transcript
- Child Tax Benefit statement
- most recent income tax Notice of Assessment
- insurance policy (e.g. home, tenant, auto or life)
- mortgage, rental or lease agreement
- Ontario motor vehicle permit (plate or vehicle portions)
- property tax bill
- phone bill (e.g. home phone, cell phone)
- credit card statement
- statement of direct deposit for Ontario Works or for Ontario Disability Support Program (ODSP)
- statement of Employment Insurance Benefits Paid (T4E)
- statement of Old Age Security (T4A) or statement of Canada Pension Plan Benefits (T4A) (P)
- Any of the following statements from a bank, trust company or credit union:
 - Registered Retirement Savings Plan (RRSP)
 - Registered Retirement Income Fund (RRIF)
 - Registered Home Ownership Savings Plan (RHOSP)
- Workplace Safety and Insurance Board Statement of Benefits (T5007)
- Canada Pension Plan Statement of Contributions

Task 4: Which two things must be included on documents showing proof of identity?

Answer: These documents must include your name and signature.

Task 5: Search for and find a ServiceOntario location close to you. What is the address?

Answers will vary.

Performance Descriptors

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
A1.2	scans text to locate information			
	locates multiple pieces of information in simple texts			
	makes low-level inferences			
	makes connections between sentences and between paragraphs in a single text			
	reads more complex texts to locate a single piece of information			
	follows the main events of descriptive, narrative and informational texts			
	obtains information from detailed reading			
	begins to identify sources and evaluate information			
D.2	selects and follows appropriate steps to complete tasks			

Task Title: HealthCardRenewal_I_A1.2_D.2

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
D.2 cont'd	locates and recognizes functions and commands			
	makes low-level inferences to interpret icons and text			
	begins to identify sources and evaluate information			
	performs simple searches using keywords (e.g. internet, software help menu)			

This task: Was successfully completed ☐ Needs to be tried again ☐

Learner Comments:

Instructor (print):

Learner (print):
