

#### Task Title: Your Banking Options - Ways to Bank

OALCF Cover Sheet - Practitioner Copy

Learner Name:						
Date Started:						
Date Completed:						
Successful Completion:	Yes No					
Goal Path:	Employment		Apprenticeship			
Secondary School	Post Secondary		Independence			

**Task Description:** The learner will read an overview of banking options at Libro Credit Union to learn about services available.

#### Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2
- Understand and Use Numbers/Manage money/C2.1

#### **Materials Required:**

• Pen/pencil and paper and/or digital device

### Learner Information

Credit unions and banks offer different types of services to customers.

Read "Ways to Bank".

# **Ways to Bank**

It's your money and at Libro you can access it and manage it anywhere, at any time.

- In branch, where banking in-person for the right reasons is always rewarding. With 31 locations across southwestern Ontario, you have access to our branches where you need it. For branch locations and hours, visit libro.ca/branches.
- Automated Teller Machines (ATM) give you access to over 4,000 surcharge-free machines across Canada! Use a ding-free machine (check out the app to find one) without worrying about a service charge! Visit ding-free.ca to learn more.
- Online banking gives you the flexibility to access your accounts, do your day-to-day banking and bill payments anywhere, making record keeping very easy. Visit libro.ca/onlinebanking to learn more about online banking.
- Mobile banking is accessible from any smartphone and is the next logical step in convenience. Deposit cheques with your mobile phone with Deposit Anywhere™: simply snap a photo of the cheque, select an account, enter your amount and voila! Simple, secure, convenient.
- **Telephone banking** is available through our Contact Centre at 1-800-361-8222 from Monday-Friday, 8am-8pm, and Saturdays from 8am-4pm.

## Work Sheet

Task 1: How many Automated Teller Machines does someone have access to across Canada as a customer of Libro?					
Answer:					
Task 2: List three things you can do with online banking.					
Answer:					
Task 3: Explain how you can deposit a cheque using the mobile phone app Deposit Anywhere.					
Answer:					
Task 4: On a weekday, how many hours is the telephone banking contact centre available to customers?					
Answer:					

#### **Answers**

# Task 1: How many Automated Teller Machines does someone have access to across Canada as a customer of Libro?

Answer: Over 4,000

#### Task 2: List three things you can do with online banking.

#### Answer:

- Day-to-day banking
- Bill payments
- Flexible access to your accounts

# Task 3: Explain how you can deposit a cheque using the mobile phone app Deposit Anywhere.

Answer: snap a photo of the cheque, select an account, and enter the amount.

# Task 4: On a weekday, how many hours is the telephone banking contact centre available to customers?

Answer: Monday to Friday from 8am - 8pm = 12 hours per day during the week.

## Performance Descriptors

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
A1.2	scans text to locate information			
	locates multiple pieces of information in simple texts			
	reads more complex texts to locate a single piece o information			
	obtains information from detailed reading			
C2.1	adds, subtracts, multiplies, and divides whole numbers and decimals			
	understands chronological order			
	identifies and performs required operation			

This task: Was successfully completed	Needs to be tried again
---------------------------------------	-------------------------

# Learner Comments: Instructor (print): Learner (print):

Task Title: YourBankingOptions\_I\_A1.2\_C2.1