



Task Title: Your Banking Options – Welcome to Libro

OALCF Cover Sheet – Practitioner Copy

Learner Name: _____

Date Started: _____

Date Completed: _____

Successful Completion: Yes ☐ No ☐

Goal Path: Employment ☐ Apprenticeship ☐

Secondary School ☐ Post Secondary ☐ Independence ☐

Task Description: The learner will read a brochure about banking services offered to Libro Credit Union customers.

Main Competency/Task Group/Level Indicator:

- Find and Use Information/Read continuous text/A1.2

Materials Required:

- Pen/pencil and paper and/or digital device

Task Title: YourBankingOptionsWelcomeToLibro_I_A1.2

Learner Information

Credit unions and banks offer a variety of services to customers.

Read the “Welcome to Libro” pamphlet.

Welcome to Libro Pamphlet

Welcome to Libro

Libro isn't your average financial institution in southwestern Ontario. At Libro, it's all about understanding what's important in your life so we can help you reach your personal prosperity goals, whatever prosperity means to you.

Libro doesn't make decisions based on stockholders whose interests lie elsewhere; that's because we're owned by our customers, we call them Owners, and make decisions based on their best interests. And we don't hide fees or create new fees that don't make sense. It's not who we are. Your needs always come first. Not ours.

Let's grow prosperity together.



Personal Banking

Your banking should fit your lifestyle. That's why our chequing and savings accounts are as unique as your needs, designed to grow and change with you. Libro has the knowledge and expertise to tailor financial solutions that are right for you.

Your Libro Coach helps you connect all the dots and gain control of your money. A Coach is an expert who is accountable for helping you improve your financial well-being; supporting you, educating you, and inspiring entire families. We're passionate to do whatever it takes.

Additional Services

Libro carries a full range of financial services, committed to making it easy and convenient for you to manage your everyday banking needs.

- Canada savings bonds
- Certified cheques
- Electronic funds transfer
- Estate planning
- Financial planning
- Foreign exchange
- Investments
- MasterCard®
- MeritLine retail line of credit
- Mutual funds*
- Personal lending
- Safe deposit boxes
- Student Line
- Trust services
- Wealth management
- Wire transfers

*Mutual funds are offered through Credential Asset Management Inc.

Work Sheet

Task 1: How does Libro Credit Union make decisions?

Answer:

Task 2: What does a Libro Coach do?

Answer:

Task 3: List five additional services Libro provides to its customers.

Answer:

Answers

Task 1: How does Libro Credit Union make decisions?

Answer: They make decisions based on owners' (customers') best interests.

Task 2: What does a Libro Coach do?

Answer: They help customers connect the dots and gain control of their money.

Task 3: List five additional services Libro provides to its customers.

Answer: Any five of: Canada savings bonds, certified cheques, electronic funds transfer, estate planning, financial planning, foreign exchange, investments, MasterCard, MeritLine retail line of credit, mutual funds, personal lending, safe deposit boxes, student line, trust services, wealth management, wire transfers.

Performance Descriptors

Levels	Performance Descriptors	Needs Work	Completes task with support from practitioner	Completes task independently
A1.2	scans text to locate information			
	locates multiple pieces of information in simple texts			
	reads more complex texts to locate a single piece of information			
	follows the main events of descriptive, narrative and informational texts			
	obtains information from detailed reading			

This task: Was successfully completed ☐ Needs to be tried again ☐

Learner Comments:

Instructor (print):

Learner (print):
